PCG Claiming System[™] State Administrator User Guide for School Based ACCESS Program

August 2014

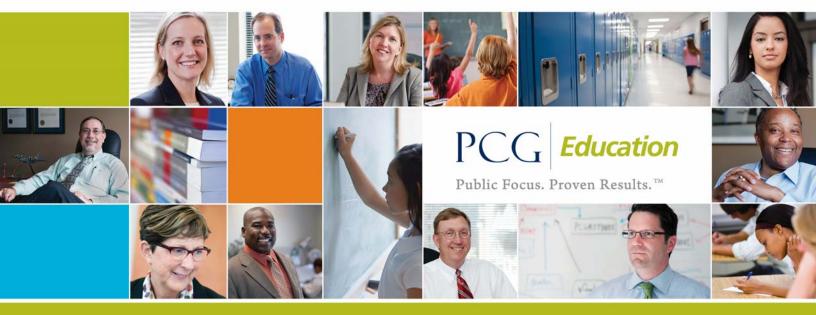




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I. Introduction

How this Manual Works

This manual helps LEA administrators who oversee the PCG Claiming SystemTM site. The guide walks administrators through step-by-step procedures and tasks of the Random Moment Time Study as experienced by participants and LEA users.

Process Cycle

The process cycle for each quarterly claim continues for almost a year.

- 1. Collect Staff Pool Lists and school calendars
- 2. Participate in the Random Moment Time Study
- 3. Report allowable expenditures
- 4. Medicaid Administrative Claim certified and submitted





PCG CLAIMING SYSTEM

II. Accessing the PCG Claiming SystemTM

First Time Registration

Once new users are added to the RMTS, system they will receive an email with the subject 'New Account Registration' from a 'do not reply' email address.

First time users need to click the web link in the email and will then be brought to the page below to enter their password in the 'Password' and 'Confirm Password' fields.

Users then click the 'Complete Registration' button and they will be brought back to the main page to enter the email and new password to log into the site.

Claiming System	n
Complete R	egistration.
Password Confirm Password	
\langle	Complete Registration

Resetting Passwords

User passwords will never expire but they can be reset as needed. If a coordinator needs a new password, or has forgotten his/her login information, he/she may click on the 'Forgot Password' link located next to 'Log in.' The coordinator may also contact SBAPsupport@pcgus.com or call 866-912-2976 for assistance.

Claiming Systen	n	
Email Password	Log in Forgot Password Register	

The user will then be sent to the screen below and will need to enter their email address that is associated with the system along with the text that is displayed in the image field and then click the 'Forgot Password' button.

Claiming System	1					
Forgot Password.						
Email	ian @ashaol.com					
Email	jon@school.com					
	290 Privacy & Terms Concentration Stop Span. Forgot Password Log in					
© Public Consulting Grou	q					

The user will then be sent an email with the subject 'Reset Password Request' from a 'do not reply' email address. The email will contain a link to the page below for users to reset their password.

Claiming System	
Reset Pass	word.
Password	
Confirm Password	
	Reset Password

Enter the new password in the 'Password' and 'Confirm Password' fields and click the 'Reset Password' button.



Claiming System	
Reset Pass	word.
Password	
Confirm Password	
	Reset Password

Users will then be brought back to the main page to enter the email and new password and log into the site.

Registered User Login

- 1. To enter the PCG Claiming System website after registering, a coordinator will open an internet browser and enter: <u>https://claimingsystem.pcgus.com/pa</u>
- 2. Enter email and password. Be sure to enter password exactly as created, using appropriate letter cases and symbols.

Claiming System	
Email Password Log in Forgot Password Register	
© Public Consulting Group	



3. Click the 'Log in' button after entering the email and password.

Claiming System	
Email	Log in Forget Password Register
© Public Consulting Group	

IV. Updating Contacts

The 'People' dropdown is where Coordinators can add users. Coordinators will be able to edit the staff pool list by selecting 'Staff Pool Positions' from the dropdown menu. Coordinators can view the staff pool list for the selected quarter by clicking 'View Participants.'



The LEA coordinators now have access to manage their contacts within the site. To add users, click on 'People' and then either or 'LEA Users.' Select the green button 'Add New User' and a fill in screen will appear to add the user's information.



	Home	People +	Financials 🗸	Calendar	Mome
<u> </u>	Add	New User			
	Ava	ilable Filters			
		Name ٨	Emai	User I Type	
	2	Adkins, Kim	68@test.c	com None	Resa 2/V
e	ate New U	lser			
11		Email:			

Home	018418 1484 0381					
Add	Email:					
		(Required)			_	
Ava	First Name:				ר	
		(Required)				
	Middle Name:					Delete
2 /	Last Name:				i i i	×
2 6		(Required)			unty, Resa	×
2	Suffix:					×
2	Phone:					×
		Accounts				^
2 1	Location	User Type		Is CC 😧 Dele	te	×
2 6		•	•	0		×
2						×
	Add Another?		Cancel	eate New User		
<u>a</u> (© Public Consulting Gro	up		(No changes y		×
2 8	Soggs, Sandy 105@test.com N	one Resa 3/Kanawha County				×

Enter in all of the required information (in red), the location the contact will have access to (only locations the user has access to will appear), and user type. Then select the check box for 'Is Contact' if the user should receive program and system information and 'Is CC' if the user should receive RMTS late notifications for participants at the assigned location. Once all of the information has been entered click 'Create New User' to save the information in the site. The site will then send the user an email with instructions to access the system.



V. Creating/Updating the Staff Pool List

The foundation of the Pennsylvania School Based ACCESS Program is the Staff Pool List (SPL). LEAs are given the opportunity to update their SPL during the following 3 quarters of each year: October – December, January – March and April – June. Having a compliant SPL directly affects the reimbursement received by participating LEAs. An accurate, up to date SPL allows the LEA to claim a portion of salary and benefits costs for each person during the quarterly financial reporting period.

Staff Pool List

To view, create, and/or update the SPL, click on the 'People' link on the home screen and select 'Staff Pool Positions.' On the right corner, choose the appropriate district to add staff pool. The two main components of the 'Staff Pool' page are the 'Add New Job Position' and 'Certify Staff Pool' buttons. The 'Add New Job Position' button is how users can add new job positions to their staff pool list. The 'Certify Staff Pool' button is the button that users click to certify and lock their staff pool in the PCG Claiming System.

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dd New Job Position Certify	y Staff Pool	Import		Read	y for certificati
vailable Filters					
valiable Filters					
valiable riters					
	Staff at District: Re	esa 1/Mcdowell	County		
Cost Pool	Staff at District: Re	esa 1/Mcdowell Job Category	County Job Title	Email	Inactivate
	The second se	Contraction of the Contract of Contract of Contract	Job Title	Email 2672@test.com	Inactivate ×

[©] Public Consulting Group

On the following page is the screen that will appear after clicking on the 'Staff Pool Positions' link on the 'People' dropdown. All current active job positions included in the staff pool will appear with the following information:

- Agency (the LEA)
- Cost Pool (Direct Service, Admin)
- Job Category
- Job Title
- Full Name
- Email



• Indication of Inactive Status (A red X in the 'inactivate column means that the positions are active and can be inactivated by clicking the red X.

Filtering the Staff Pool List

It is possible to filter the SPL by clicking 'Available Filters.'



Select the desired cost pool, job category, email, first name, or last name, either individually or in combination with each other. Once the desired criteria has been selected, click "Filter" to display the results for all participants. To review the SPL in its entirety, leave all the search fields blank and select "Filter". The staff that match the search criteria will display.

The staff members that meet the search criteria selected will be displayed.

Adding a New Job Position

- 1. From the 'Staff Pool Positions' screen, click on the 'Add New Job Position' button located on the upper left of the screen to add a new Job Position. The job position is created first and then a staff person assigned to it.
- 2. The required fields below will appear:
 - Cost Pool: A drop down menu with the cost pools allowed.
 - Job Category: A drop down menu with job categories allowed in that cost pool.
 - Shift Type: A drop down menu with all shifts listed created by the LEA.
 - Employment Type: A drop down menu to select Salaried or Contracted.
 - Job Title: Job title used by the district to describe the position.



Create New Job Position	1	
Cost Pool:	(Required)	
Job Category:	(Required)	
Shift Type:	(Required)	
Employment Type:	(Required)	
Job Title:		

3. Enter the required information and then select the action. When adding a new staff person, select the action, 'Fill With New' from the drop down.

4	Fill With Existing
Action:	Fill With New
	Create as Vacancy

- 4. Complete the new staff person information by entering:
 - Start Date (will default to the first day of the quarter): Enter the employment start date.
 - Email address
 - First Name
 - Middle Name (optional)
 - Last Name
 - Suffix (optional)
 - Phone (optional but recommended)
 - Email CC person: select from the dropdown the contact that will receive this participant's RMTS late notifications



Create new staff:	
Start Date:	10/01/2014
Email:	
	(Required)
	□ No Email
Employee ID:	
First Name:	
	(Required)
Middle Name:	
Last Name:	
	(Required)
Suffix:	
Phone:	
Email CC Person:	

5. Click 'Create New Job Position' or cancel to abort new job position and return to the SPL.

Cancel Create New Job Position

Adding a New Vacancy Position

1. From the 'Staff Pool Positions' screen, click on the 'Add New Job Position' button located on the upper left of the screen to add a new Job Position. The job position is created first and then a staff person assigned to it.

Claiming System	Test (Session 27:53, Manage Account ✔, Log off)
	Quarter: FY14 Jul-Sep 2014 🔽 District: Omega Alpha Academy 🔽
Home People - Calendars Cont	figuration -
Add New Job Position Dertify Staff Po	Ready for certification

- 2. The required fields below will appear:
 - Cost Pool: A drop down menu with the cost pools allowed.
 - Job Category: A drop down menu with job categories allowed in that cost pool.
 - Shift Type: A drop down menu with all shifts listed created by the LEA.



- Employment Type: A drop down menu to select Salaried or Contracted.
- Job Title: Job title used by the district to describe the position. Note: This field can be used to enter further identifying information such as school building, room number, etc.

Create New Job Position			
Cost Pool:	(Required)		
Job Category:	(Required)		
Shift Type:	(Required)		
Employment Type:	(Required)		
Job Title:			

3. Enter the required information and then select the action. When adding a vacancy, select the action, 'Create as Vacancy' from the drop down.

	Fill With Existing Fill With New
Action:	Create as Vacancy
13	

4. Click 'Create New Job Position' or cancel to abort new job position and return to the SPL.

Cancel Create New Job Position

Filling a New Position with an Existing Staff

1. From the 'Staff Pool Positions' screen, click on the 'Add New Job Position' button located on the upper left of the screen to add a new Job Position. The job position is created first and then a staff person assigned to it.

Claiming System			Test (Session 27:53, M	Test (Session 27:53, Manage Account -, Log off)			
			Quarter: FY14 Jul-Sep 2014 🔽 District: On	nega Alpha Academy 🔄			
Home	People +	Calendars	Configuration -				
Add N	ew Job Positi	on Certify S	taff Pool 🛓 Export Staff Pool	Ready for certification			



- 2. The required fields below will appear:
 - Cost Pool: A drop down menu with the cost pools allowed.
 - Job Category: A drop down menu with job categories allowed in that cost pool.
 - Shift Type: A drop down menu with all shifts listed created by the LEA.
 - Employment Type: A drop down menu to select Salaried or Contracted.
 - Job Title: Job title used by the district to describe the position.

Create New Job Position				
Cost Pool:	(Required)			
Job Category:	(Required)]		
Shift Type:	(Required)]		
Employment Type:	(Required)]		
Job Title:				

3. Enter the required information and then select the action. When selecting an existing staff, select the action 'Fill With Existing.' Note: Only staff that are inactive and not assigned to another position can be selected to fill a position. If changing a staff person from one cost pool to another, delete the position in the current cost pool, then add a position in the correct cost pool and select 'Fill With Existing' to choose the existing staff person.

Action:	Fill With Existing
1	Fill With New
	Create as Vacancy

4. Search for the staff person by entering specific criteria in the search fields

Search for staff:	
Email:	
Employee ID:	
First Name:	
Last Name:	
	Search



All staff, both inactive and active, will appear in the search results based on the criteria selected. 'Yes' under the column header 'inactive' means the participant is inactive and can be selected to fill the position. 'No' in the 'inactive' column means the staff is active in the district. Only a participant that is not assigned to a current position (having a yes in the column, 'inactive') can be selected. Select the Back button to redo search criteria or to return to the adding participant screen.

results:					
Location	Email	Employee ID	Name	Inactive	Fill
Demo LEA	lskywalker@123pcgus.com		Skywalker, Luke	No	Fill
Demo LEA		krogers99	Rogers, Kenny	No	Fill
Demo LEA	ndrew@123pcgus.com		Drew, Nancy	No	Fill
Demo LEA	plong@123pcgus.com		Long, Pippi	No	Fill
	dkellog@123pcgus.com		Kellog, Denny	Yes	Fill
		Back			

- 5. Click the 'Fill' button once the desired staff is located to populate the job position. Enter the start date that the existing staff person is beginning the new position. The system will default to the first day of the quarter.
- 6. Then select 'Create New Job Position' to save it.

Fill with staff:	
Start Date:	10/01/2014
Email	dkellog@123pcgus.com
Employee ID	
Name	Kellog, Denny
Email CC Person	(none)
Add Another?	Cance Create New Job Position



Deleting a Staff Person and a Position

Delete Job Position

1. Select the red X next to the staff person and position to delete.

Staff at LEA: Demo LEA				$ \land $	
Cost Pool	Name ٨	Job Category	Job Title	Email	Inactivate
AOP	Drew, Nancy	Administrator		ndrew@123pcgus.com	×
Direct Service	Kellog, Denny	Licensed Clinical Social Worker		dkellog@123pcgus.com	×
AOP	Long, Pippi	Counselor	Counselor_s	plong@123pcgus.com	×
Personal Care	Rogers, Kenny	Personal Care Services Provider			×
AOP	Skywalker, Luke	Counselor		lskywalker@123pcgus.com	×
		(5 Job Positions)		

2. Enter the date the staff person left the position and select 'Delete Job Position.'

Employee ID	Email	Name	Begin Date
	plong@123pcgus.com	Long, Pippi	09/01/2014
End Date	09/14/2014	×	

Reactivating a Job Position

If a job position returns to the district that was at one time inactive, the Coordinator will need to create a new job position and fill it with a participant that is active. This is the same process as the 'Adding a New Job Position' process that was described earlier in this guide. For example, in one quarter there were three Speech Therapists and then the following quarter only two, in order to add one back this quarter, a new position must be created.

Allowable Actions during a Quarter

Once the quarter has begun, the 'Action' menu allows users to make the position a vacancy (if the participant has left the position), or replace the participant with another staff (existing or new) during the quarter. This will allow users to track specific dates that participants were in the position for financial claiming and allow new participants to be notified of moments that occurred while they are in the position.



Replacing a Staff Person

- 1. Select the link on the name of the staff person to replace.
- 2. Scroll to the Action Dropdown box to make a selection:
 - a. Vacate
 - b. Replace with Existing
 - c. Replace with New

Action:	
	Vacate Replace With Existing Replace With New Edit

a. Vacate

Use this if a staff person has left a position and there is no replacement staff. This feature can be used during the quarter as well as at the beginning. Enter the date the staff person vacated the position. Enter any other identifying information about the position in the job title field such as school building, room number, etc. Click the check box indicating assurance of creating a vacancy and select 'Save Changes.'

Action:	Vacate				
End Date:	10/01/2014				
	Are you sure you want to create a vac	cancy for this position?			

b. Replace with Existing

Search for the staff person by entering specific criteria in the search fields

Search for staff:	
Email:	
Employee ID:	
First Name:	
Last Name:	
	Search

All staff, both inactive and active, will appear in the search results based on the criteria selected. 'Yes' under the column header 'inactive' means the participant is inactive and can be selected to fill the position. 'No' in the 'inactive' column means the staff is active in the district. Only a participant that is not assigned to a current position (having a yes in the column 'inactive') can be selected. Select the Back button to redo search criteria or to return to the adding participant screen.



Location	Email	Employee ID	Name	Inactive	Fill
Demo LEA	lskywalker@123pcgus.com		Skywalker, Luke	No	Fill
Demo LEA		krogers99	Rogers, Kenny	No	Fill
Demo LEA	ndrew@123pcgus.com		Drew, Nancy	No	Fill
Demo LEA	plong@123pcgus.com		Long, Pippi	No	Fill
	dkellog@123pcgus.com		Kellog, Denny	Yes	Fill

Click the 'Fill' button once the desired staff is located to populate the job position. Enter the start date that the existing staff person is beginning the new position. The system will default to the first day of the quarter. Then select 'Create New Job Position' to save it.

10/01/2014
dkellog@123pcgus.com
Kellog, Denny
(none)
Cance Create New Job Position

c. Replace with New

Complete the new staff person information by entering:

- Start Date (will default to the first day of the quarter): Enter the employment start date.
- Email address
- First Name
- Middle Name (optional)
- Last Name
- Suffix (optional)
- Phone (optional but recommended)
- Email CC person: select from the dropdown the contact that will receive this participant's RMTS late notifications



Create new staff:	
Start Date:	10/01/2014
Email:	
	(Required)
	□ No Email
Employee ID:	
First Name:	
	(Required)
Middle Name:	
Last Name:	
	(Required)
Suffix:	
Phone:	
Email CC Person:	

Click 'Create New Job Position' or cancel to abort new job position and return to the SPL

Cancel Create New Job Position

Long-Term Subs

A long-term sub must meet the long-term sub criteria. The sub must have at minimum, the same qualifications/licenses that the staff person has and be in the position for at least 30 days during the quarter. All moments that occur during the quarter when the sub is in the position, will be sent to the sub. There is no need to further contact PCG via email unless there are questions.

- 1. Select the link of the name of the participant that is on leave.
- 2. Update the following fields:
 - a. Email address: enter the sub's email address
 - b. First name: enter the sub's first name in parenthesis
 - c. Last name: enter the sub's last name in parenthesis



Action:	Edit	~
Edit staff:		
Email:	dsub@123pcgus.com	×
	No Email	
Employee ID:		
First Name:	Nancy (Donna)	
Middle Name:		
Last Name:	Drew (Sub)	
Suffix:		
Phone:		
Email CC Person:	Demo User	~
	S	
< + > Edit Another?	Cancel	Save Changes

Editing a Staff Person

If information needs to be updated for a staff person, such as email address, name, or job title, follow the following steps:

- 1. From the 'Staff Pool screen,' job position information may be edited by selecting the link on the desired participant's name.
- 2. The selected participant position's information will appear and can be edited.
- 3. Make all necessary modifications to the individual job position's screen by clicking in the text boxes or by using the drop down menus. Users are able to make updates to the job position's Job Category, Shift Type, Employment Type, Job Title, email address, employee ID, name and CC person in this section.
- 4. Once all the necessary changes have been made, click the 'Save Changes' button at the bottom of the screen to save the updated information.



Exporting and importing the SPL

As an additional option, staff can export the SPL, make updates and then import the file into the site. To export the file go to the 'People' tab and choose 'Staff Pool Positions,' you will see 'Export' on the top of the screen.

Home	People 👻	Financials 👻	Calendar	Moments -	Notificatio	ons (Configuration 👻	
Add Ne	ew Job Positio	on Certify Sta	Iff Pool	pprove All Staff	Pools 🧕	Export	a Import	✓Ready for certification
Availa	able Filters							

A pop up box will appear, click 'OK.'

9	
	Opening splexport.csv
r	You have chosen to open:
	a splexport.csv
I	which is: Microsoft Excel Comma Separated Values File
1	from: https://claimingsystem.pcgus.com
	What should Firefox do with this file?
	Open with Microsoft Excel (default)
a	
	Do this automatically for files like this from now on.
	OK Cancel
2	



This will allow the file to open, it will open in a .CSV file but it is important to note that you will need to save this file in Excel format.

l 🔒 🅤	- @- ,								splexpo	rt-1.csv - E	Excel
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А	В	С	D	Е	F	G	н	I	J	К	L
Agency.Co	JobCatego	ShiftType	Employm	Email	Employee	FirstName	MiddleNa	LastName	BeginDate		
20015	1250	Full Time	S		1531308	Speech #1	L	Vacancy	7/1/2014		
20015	1200	Full Time	S		1531307	Speech		Vacancy	7/1/2014		
20015	1250	Full Time	S	6589@tes	t.com	Cathy		Uno	7/1/2014		
20015	100	Full Time	S	8013@tes	t.com	Donna		Lang	7/1/2014		
20015	1400	Full Time	S	8741@tes	t.com	Deanna		Holt	7/1/2014		
20015	100	Full Time	S	10432@te	st.com	Gina		Jacosta	7/1/2014		
20015	100	Full Time	S	12189@te	st.com	Jeffery		Linch	7/1/2014		
20015	300	Full Time	S	13178@te	st.com	Joni		Orgon	7/1/2014		
20015	650	Full Time	S	13745@te	st.com	Jill		Soduko	7/1/2014		
20015	1400	Full Time	S	13760@te	st.com	Janet		Рор	7/1/2014		
20015	300	Full Time	S	13812@te	st.com	Jessica		Kiln	7/1/2014		
20015	1150	Full Time	S	16261@te	st.com	Kari		Asder	7/1/2014		
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Edits and vacancies must be completed in the system and cannot be completed through the import. If updating via import is preferred, please contact PCG to assist you with matching all required fields.

Hom	e People -	Financials 👻	Calendar	Moments 👻	Notifications	Configuration 👻	
Ad	d New Job Positi	on Certify Sta	Iff Pool	pprove All Staff i	Pools 💆 Export	t 🗵 Import	✓Ready for certification
Av	ailable Filters						

VI. Certifying the Staff Pool List

After all updates have been completed, the LEA must certify the Staff Pool List. Before certifying the SPL, please be sure the list is accurate and complete. Please note that each LEA must be certified in order for the staff pool list to be included in the time study for the quarter. A State User certifying just the State and not each LEA will exclude LEAs not certified.

- 1. Click on the 'Staff Pool Positions' link from the 'People' dropdown on the 'Home' screen.
- 2. The staff pool will display. Select the 'Certify Staff Pool' box to certify the staff pool.

Claiming	y System			Test (Sess	sion 28:36, Manage Account →, Log off)			
Ulannig	Quarter: FY14 Jul-Sep 2014 🔽 District: Omega Alpha Academy							
Home	People +	Calendars	Configuration 👻					
Add N	✓Ready for certification							



The system will display the message that the list has been certified successfully. The final step is for the State to review the SPLs of all the LEAs and click Certify Staff Pool List.

VII. Calendar Completion

Staff included on the SPL are eligible to receive Random Moment Time Study (RMTS) surveys throughout each quarter. Because each LEA has a different schedule, we need a way to ensure that staff members have a high likelihood of receiving a moment during work hours. To do this, we collect calendar information for each participating LEA. In August, LEAs are notified that their SPL is open to be updated for the October-December quarter. Roughly one month before each quarter begins, non-work days must be selected on the calendar (e.g. enter non-work days in December for January – March quarter) and the calendar must be certified. The RMTS system uses this information when assigning moments to ensure they are distributed during working hours. This is important because for a sample to be valid, a certain number of working moments need to be returned.

LEAs enter their non-work days directly into the PCG Claiming system to prevent staff from being selected for a moment on days that they do not work.

Each LEA must certify the calendar before each quarter in order for the non-working days to be excluded from being selected for moments.

Гhe	'Calendar'	dropdown is v	where Coord	dinators upo	late their ca	lendar infoi	mation.

Claiming	g System		
Home	People 👻	Calendars	Configuration 👻

To enter staff days off:

1. Click the 'Calendars' link at the top of the home page.



2. Holiday/Non-Work Day is the only selection that indicates non work days for staff. The Teacher In-service Work Day and Early Release Day-Optional selections can both be used if the LEA wishes to indicate them on the calendar, but they will not be days that are removed from the time study. Select Holiday/Non-Work Day and then click on the days on the calendar that correspond to the days off for the district. If a day is selected in error, simply click it again to refresh.



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ming	The	calen	dar is i	ready	to be	certified. P	lease mak	e sure	all h	olidays	s for th	ne qua	arter have	been indica	ated, s	aved	and o	ertifie	d.	
w C	ertifie	d Cale	endar?	s	how N	loments?														
Hol	liday/l	Non-V	Vork [Day	-	Teacher	Inservice	Work	Day		Ear	y Rel	ease Day-	Optional						
		Oct	ober 2	2014					Nove	mber	2014					Dece	mber	2014		
Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4							1		1	2	3	4	5	6
5	6	7	8	9	10	11	2	3	4	5	6	7	8	7	8	9	10	11	12	13
12	13	14	15	16	17	18	9	10	11	12	13	14	15	14	15	16	17	18	19	20
19	20	21	22	23	24	25	16	17	18	19	20	21	22	21	22	23	24	25	26	27
26	27	28	29	30	31		23	24	25	26	47	25	29	28	28	00	81			
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3. Click 'Save Changes' to lock in the non-work days and then click 'certify calendar.' Contact PCG to make changes to the calendar if certification is selected prematurely. Only PCG can unlock a district calendar.

Save Changes	Reset	Certify Calendar

Once a calendar is certified, it locks and the snow day selection is displayed. Use this throughout the quarter to identify any days off that the district has to schedule unexpectedly. PCG will use this information to assist in completing moments.



	ow da		enoar		100W N	foments?														
		Oct	ober 2	014					Nove	mber	2014					Dece	mber	2014		
Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4							1		1	2	3	4	5	6
5	6	7	8	9	10	11	2	3	4	5	6	7	8	7	8	9	10	11	12	13
12	15	14	15	16	17	18	9	10	11	12	13	14	15	14	15	16	17	18	19	20
19	20	21	22	23	24	25	16	17	18	19	20	21	22	21	22	25	24	25	26	27
26	27	28	29	30	31		23	24	25	26	27	26	29	28	25	00	31	_		

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VIII. Entering Shifts

PCG recognizes that not every LEA or school on the staff pool list begins and ends their work day at the same time. The creation of shifts in the new system allows for differences in schedules per LEA or school to be created within each LEA to capture the truest working time for each participant. An LEA can create multiple shifts for staff that have set schedules. If an LEA has a part time staff person, but their schedule is flexible, that participant must be assigned the full time shift. At a minimum, an LEA must have a full time shift that encompasses the contracted work time. Other examples of shifts the LEA may set are:

- Shift for high schools
- Shift for elementary schools
- Shift for administrators contract time
- Shift for a part time staff that have a set schedule (M-F 8-12, etc.).

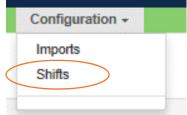
The 'Configuration' dropdown is where Coordinators update their shifts.

Claiming	g System		
Home	People 👻	Calendars	Configuration -
			Shifts

To enter shifts:



1. Go to the 'Configuration' drop down on the home screen and select 'Shift.'



2. Click on 'Add New Shift.'



- 3. Type in a Name for the shift being created. Naming conventions should be easy to identify so that a correct shift can be selected for a staff person. Naming convention examples:
 - M-F 8-12
 - T, W, TH 8-3
 - Full Time HS 8-3:30
 - Full Time Toyon Elementary School

Create New Shift												
	Shift:		SLP Part Time									
Pos	ition:	3	3									
Day of week	E	Begin Time	Dura	tion	Delete							
Monday 👻	11:00	AM	2h		×							
•												
			Cancel	Create Ne	w Shift							

- 4. The Position is there to indicate the order you want your shifts to appear in the drop down for your staff pool (Positions).
- 5. Choose the day of the week for your shift from the drop down. Each day must be added to the shift separately. If the shift is 2 or more days, steps 5-7 will be repeated until the full shift has been identified.
- 6. Enter the starting time in the following format 8:00 AM/PM or military time (13:00 = 1:00 PM). Note: LEAs will not enter the end time.



- 7. Enter the duration of the shift in the following format #h #m (substituting # for the actual duration of hours and minutes) This is not the ending time, but instead is the length of the shift. The system will determine the ending time based on the start time entered in step 6 and the duration of the shift entered in this step.
- 8. Repeat steps 5 7 for each of the days which are associated with this shift and click 'Create New Shift' to save it in the system.
- 9. The shift will then be saved in the system and can be assigned to job positions.



